MONTANA
**PUBLIC HEALTH
EMERGENCY PREPAREDNESS**

Drill Name: All RHCC Redundant Communications

DATE of Event: April 19, 2023 @ 0900

References: ASPR Grant 1901 BP4

Participants: DPHHS HPP and MHA, all RHCC

Program Manager (PM): Montana PHEP

AAR Author: Roberta Kavon

Objective: 1. Use alternate Comms to reach members
2. Update Points of Contact

AAR Completion Date: April 19, 2023

AAR Submitted to PM: May 3, 2023

PM Approval Date: Click here to enter text.

Description of Event: Redundant communications – notification via EMResource and response via email, testing that members have the proper communication methods identified in EMResource to receive emergency and priority messages.

Summary of Event: The RHCCs conducted a retest of communicating with members utilizing EMResource. The alert was created in EMResource. All members received multiple formats of communications via EMResource and were to respond with validation of contact information.

Announcement: Please respond to this notification with the name, email address and phone number of the three primary individuals at your facility or agency that would need to be notified in the event of an emergency. Replies should be sent to HPPCoordinators@mtha.org. If you believe you have received this notification in error, please email kyrsten.brinkley@mtha.org

WRHCC	**CRHCC**	**SRHCC**	**ERHCC**
Hospitals - 6	Hospitals - 9	Hospitals - 6	Hospitals - 12
Public Health - 0	Public Health - 0	Public Health 1	Public Health - 1
EMS - 1	EMS- 1	EMS - 0	EMS - 0
DES - 0	DES - 0	DES - 0	DES - 1
LTCF - 5	LTCF -6	LTCF - 1	LTCF - 3
ALF - 3	ALF - 1		ALF - 1
Others - 0	Clinic - 1		

Improvement Plan

Strength or Improvement	Observation	Corrective Action	Job Info / Progress		
			POC	Status	Notes
Improvement	The RHCC recognizes that EMResource may not be the appropriate notification platform. Current utilization is not consistent across multiple provider types.	Communicate the importance within the RHCC, review additional options on the utilization of EMResource	Each RHCC Coordinator	In-Work	Complete by: 12/31/2023